

JOB ANNOUNCEMENT

Position: Temporary ERAP Data Analyst
Reports to: Tenants' Rights Directing Attorney
Bargaining Unit: No
FLSA: Non-Exempt
Type: Full Time/Temporary
Assignment Length: 6 Months



Position Summary & Responsibilities

Our Tenants' Rights Practice works to stop displacement and stabilize our communities through eviction defense, drop-in legal clinics, affirmative litigation, administrative hearings before rent boards, know-your-rights presentations and community outreach, and policy initiatives. In response to the COVID-19 Pandemic, we are partnering with local government agencies to implement and administer a large-scale emergency rental assistance program (ERAP) for low-income tenants financially impacted by the COVID-19 pandemic.

We are seeking a Temporary ERAP Data Analyst to support the Tenant's Rights Program's emergency rental assistance efforts. This position will be part of our data analysis team, which focuses on improving our systems, training staff and partners, and evaluating our programs for equity and efficiency. This position is a temporary position, anticipated to last through at least through February 28, 2022. Centro may decide to extend the temporary position based on continuing need and available funding. Because of current public health guidance, this position will begin as a remote work position. If public health guidance changes, this position may require some work from our office in Oakland.

Primary responsibilities will include:

- Support the ongoing process of data collection, data entry, and analysis;
- Participate in the development of our technology infrastructure by flagging issues that interfere with equity and/or efficiency;
- Support staff and partners who are learning to use our data system so they can process rental assistance applications quickly and efficiently;
- Provide first line of support to staff and partners to troubleshoot ERAP system issues including access, data correction requests, and ongoing training and support;
- Work collaboratively with the rest of the data team to escalate issues as needed and contribute to solving data and system problems;
- Monitor quality of data being inputted and work with program staff and partners to ensure data quality;
- Support TR in preparing data and running reports for grant reports;

- Provide information and analysis for the purposes of program development, policy advocacy, and strategic leadership as needed;
- Keep sensitive client and organization information confidential;
- Other duties as needed related to program support, grants administration, and reporting.

Qualifications

The applicant must profoundly share Centro Legal's mission and vision of racial, economic and social justice. Qualifications include:

- Two years of relevant work experience;
- Experience related to data collection and analysis;
- Experience with spreadsheets (Excel and Google Sheets) and relational databases;
- Experience with Salesforce preferred;
- Ability to think creatively and analytically about data, and to explore data with curiosity;
- Strong organizational skills and high standards;
- Strong communication and interpersonal skills so as to be able to support staff and partners who are passionate about stabilizing low-income households but may or may not be comfortable with technology;
- General knowledge about the housing crisis in Alameda County and a desire to be part of the solution;
- Demonstrated commitment to serving low-income communities, Black communities, and communities of color;
- Excellent writing, research, analytical, design, and verbal communication skills;
- Ability to work independently, effectively strategize, teach, and make recommendations for new opportunities to advance the mission of Centro Legal;
- Demonstrated commitment to diversity within the office and a personal approach that values all individuals and respects differences regarding race, ethnicity, age, gender identity and expression, sexual orientation, religion, ability, socio-economic circumstance, immigration status, and record of arrest or conviction; and

Compensation and Benefits:

The salary for this position is \$30.00 per hour. We provide a generous benefits package, including life insurance, LTD, leave policies, vacation, and December holiday office closure at full pay.

To Apply

Given the urgent need for these services, Centro Legal aims to fill this position within days.

Review of applications will begin immediately and continue until the position is filled.

Applicants should apply without delay. To apply, send a brief cover letter, resume, and list of

three professional references by email to jobs@centrolegal.org, with the subject line, "Temporary ERAP Data Analyst." POSITION OPEN UNTIL FILLED

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About Centro Legal de la Raza

Founded in 1969 and headquartered in Oakland, California, Centro Legal de la Raza (Centro Legal) is a comprehensive legal services and advocacy organization protecting and advancing the rights of immigrant, low-income, and Latino communities through bilingual representation, education, and advocacy. We combine quality legal services with know-your-rights education, affirmative litigation, and youth development, ensuring access to justice for thousands of individuals and families each year throughout Northern and Central California.

For more information, visit our website: <https://centrolegal.org/>

Diversity Statement Centro Legal's mission includes advancing social, economic and racial justice. We are committed to fostering, cultivating and preserving a culture of equity, diversity and inclusion within and ensuring a workplace where all staff can flourish and grow professionally and well beyond. Our staff are the most important part of our ability to achieve our mission. The collective sum of the individual differences, life experiences, knowledge, inventiveness, innovation, self-expression, unique capabilities and talent that our employees invest in their work represents a significant part of not only our culture, but our reputation, sustainability and our organization's success. Centro Legal is an equal employment opportunity employer and does not discriminate on the basis of race, color, religious creed, sex, pregnancy), gender, national origin, ancestry, citizenship, age, medical condition including genetic characteristics, mental or physical disability, military or veteran status, marital status, family responsibilities, caregiver status, sexual orientation, gender identity (including transgender status), gender expression, weight, height, linguistic characteristics (such as accent and limited English proficiency where not substantially job-related), citizenship status, status as a victim of domestic violence, sexual assault, or stalking, HIV/AIDs status, or any other basis prohibited by law. Centro also prohibits discrimination based on a perception that an individual has any of the characteristics of the protected classes listed above, and further prohibits discrimination against an individual who is associated with a person who has, or is perceived to have, any of those characteristics.